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## **POLICIES**

**CHECK-IN & CHECK-OUT:** Check-In time is from **1 PM to 8 PM**. Check-Out time is **11AM**. Failure to arrive on your arrival date will forfeit your reservation unless prior arrangements are made.

**RATES:** Rates published include 2 adults and 2 children under 18. Each additional person will be charged \$15.00 per night.

### **RESERVATION POLICY**

1. Reservations can be made by phone or in person. Must be 18 years or older to make reservations. Reservations are not complete until we send a confirmation email and it has been received by guest.
2. Full payment or a credit card must be given within 7 days in order to guarantee reservation.
3. Reserved sites will be held until 9 AM the following day after expected arrival. At that time the site will be considered vacant and the reservation cancelled without a refund.

### **CANCELLATION POLICY**

1. Reservations canceled at least 14 days prior to the arrival date will be refunded deposit less a **\$20.00 cancellation fee**.
2. Reservations canceled less than 14 days prior to arrival date will be charged in full.
3. No refunds for early departures or late arrivals.
4. **RV Rental, Holiday, and Event Cancellations** require a 21-day cancellation notice for refund of deposit less a \$20.00 cancellation fee. **Less than 21-day notice** will be charged in full.
5. Refunds will not be issued due to weather.

### **PRIVACY POLICY**

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

### **SECURITY POLICY**

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all personal information, including credit card number, name, and address, so that it cannot be read over the internet.